

November 21, 2024

FOR IMMEDIATE RELEASE:

Pottawattamie County Long-term Disaster Recovery Center Closed for Thanksgiving Holiday

The Pottawattamie County Long-term Disaster Recovery Center, located at 205 S. Main St., Council Bluffs, will be closed Thursday, November 28, and Friday, November 29, in observance of Thanksgiving. Regular hours (Monday–Friday, 9 AM–5 PM) will resume Monday, December 2.

At the LT-DRC, Disaster Case Advocates are available to help survivors navigate the recovery process, and answer questions about available local, state, and federal assistance and how to apply. Survivors can also check their FEMA or Small Business Administration (SBA) status, receive assistance with their federal assistance applications, including how to file an appeal on a denied federal application, and receive ongoing assistance with unmet needs. Survivors are encouraged to visit the LT-DRC during its hours of operation.

Additional Ways to Reach a Disaster Case Advocate

- Apply online homelandsecurity.iowa.gov/assistance, [DCA Online Form](#)
- Call 515-675-1884
- Email DisasterCaseAdvocacy@iowa.gov

Disaster survivors from Pottawattamie County with ongoing or unmet needs can also get connected to assistance by completing the online [Pottawattamie County Needs Assessment Survey](#). You can find more information on the emergency management agency's [website](#).

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