

## **MISSION STATEMENT & PHILOSOPHY**

### **Mission Statement**

The purpose of Pottawattamie County government is to provide the highest quality government possible to the citizens of Pottawattamie County, Iowa, and other governmental entities in the most efficient and cost effective manner possible. It is also to encourage economic development, enhance our tax base and provide higher quality jobs for our citizens.

### **Philosophy**

We, serving in the Pottawattamie County government, believe that public service requires recognizing the unique needs of our citizens and providing resources to be responsive to those needs. We are dedicated to providing professional, prompt and courteous service to meet the needs of our citizens. Our commitment to providing every citizen with high quality and cost effective public services will be the driving goal for every individual employed by Pottawattamie County.

Pottawattamie County's philosophy is based on the following principles that guide the efforts of Pottawattamie County government.

- Provide the least intrusive government that serves the best interest of all citizens.
- View Elected and Appointed Officials as policymakers, and staff as implementers of policy.
- Encourage citizen participation in government and promote public trust and accountability.
- Administer a government that is competent and responsive to citizen's needs while understanding its obligation.
- Adhere to the community's strong work ethic, promoting high productivity with reasonable workloads.
- Foster an economic, social and physical environment that allows individual and corporate citizens to realize their potential.
- Encourage and recognize creativity, innovation and teamwork among County employees.
- Encourage administrative decision-making at the point of service.
- Administer county government with compassion and fairness.

### **Core Values**

- Service and Accountability to Our Citizens
- Ethics and Integrity
- Job Knowledge & Skills
- Professionalism
- Self-Management